TCH Family Visitation Center marks 1-year of service

The Children’s Home Family Visitation Program recently marked its 1-year anniversary of service to parents and children, which was initially launched in partnership with the Hamilton County Domestic Relations Court. The program was made possible via a grant from the Cincinnati Bar Association and is an ideal place for families who have been awarded court supervised visitation. The center, located on the main campus of The Children’s Home, provides a safe, secure environment staffed by trained professionals, a Cincinnati police officer, and features amenities such as spaces where a parent can do homework with their child, watch movies, or play with their children via the playground or basketball court.

“I’m very proud of what we’ve accomplished in our first year with the Family Visitation Center,” said John Banchy, president and CEO of The Children’s Home. “One year ago, the very first family we served had a mom who, because of a variety of challenges she was overcoming, had not seen her little girl in 18-months. We fixed that. The center helped re-establish the parent-child bond, which is beyond crucial to the healing process.”

The program has vast support throughout the Greater Cincinnati community.

Since its inception in January 2019, the center has welcomed two more courts, the Hamilton County Juvenile Court and the Clermont County Court of Domestic Relations, who use the provided services. During the course of the center’s first year, The Children’s Home’s Family Visitation Center supervised 140 visits serving nearly 30 families. For eight of those families, supervised visitation was lifted by their respective court that had jurisdiction over their case.

Every family using the family visitation center receives a critique form with an opportunity for parents to provide feedback regarding the center’s services. Comments include things such as, “Everything was fantastic. I would recommend this to any parent that may need these services;” “They believe in me and treat me without judging;” “The supervisor was amazing and understanding;” “Not having to communicate with the other party during visits;” and “The freedom to just enjoy my time with my daughter;”
What makes us ideal to provide these services to families in Greater Cincinnati is our expertise, our central location and how our facility is designed,” said Pam McKie, chief operating officer of The Children’s Home. “Our staff is well trained and dedicated to preserving the dignity of both parents; and, our staffing and safety protocols ensure a safe and secure environment that the courts and the parents who are either visiting or dropping their children off for visitation deserve.

“The visiting parent experiences a productive and nurturing visit in a place staffed with uniquely talented and compassionate people,” she added. “If the situation demands it, parents never have to see one another, which reduces tension and anxiety for everyone - especially the child.”

The Children’s Home’s Family Visitation Center 2019:

Welcomed our first family from Hamilton County Juvenile Court

Welcomed our first family from Clermont County Court of Domestic Relations

Supervised 140 Visits

Served Nearly 30 Families

Began a Pilot Program with the Hamilton Co. Court of Domestic Relations for Supervised exchanges